



ESTIMATE SOLUTIONS

Client Engagement Form

Thank you for choosing Estimate Solutions! We look forward to supporting your business & ensuring a seamless estimating process.

It is our policy that a “New Client Engagement Form” be completed by all new clients. This form sets out our terms of engagement. Please complete the form & make sure you understand & agree to the scope of our engagement.

Customer Details

Referred to in this document as “The Customer”

Company Name: _____
 Address: _____
 Contact Name: _____
 Phone: _____ ABN: _____
 Email: _____

Insurance Contracts

Which (if any) Insurers do you hold repair contracts with

Insurer 1: _____ Insurer 2: _____
 Insurer 3: _____ Insurer 4: _____

Software Information

Estimating Software: _____
 User Name: _____ Password: _____

Repair Methods

EziMethods

User Name: _____ Password: _____

Thatcham

User Name: _____ Password: _____

Other

User Name: _____ Password: _____



Parts Check

User Name: _____

Password: _____

Insurance Company Portals

AudaNet

User Name: _____

Password: _____

Estimage

User Name: _____

Password: _____

Arnie

User Name: _____

Password: _____

Other: _____

User Name: _____

Password: _____

Other: _____

User Name: _____

Password: _____

Repair Capabilities & Equipment

Paintless Dent Removal	Yes <input type="checkbox"/>	No <input type="checkbox"/>	In House <input type="checkbox"/>	Sublet <input type="checkbox"/>
Aluminium Repairs	Yes <input type="checkbox"/>	No <input type="checkbox"/>	In House <input type="checkbox"/>	Sublet <input type="checkbox"/>
Glass R&R / Replacement	Yes <input type="checkbox"/>	No <input type="checkbox"/>	In House <input type="checkbox"/>	Sublet <input type="checkbox"/>
Mechanical Repairs	Yes <input type="checkbox"/>	No <input type="checkbox"/>	In House <input type="checkbox"/>	Sublet <input type="checkbox"/>
Wheel Alignment	Yes <input type="checkbox"/>	No <input type="checkbox"/>	In House <input type="checkbox"/>	Sublet <input type="checkbox"/>
Tyre Fitting	Yes <input type="checkbox"/>	No <input type="checkbox"/>	In House <input type="checkbox"/>	Sublet <input type="checkbox"/>
Auto Electrical Repairs	Yes <input type="checkbox"/>	No <input type="checkbox"/>	In House <input type="checkbox"/>	Sublet <input type="checkbox"/>
Plastic Weld - Bumpers	Yes <input type="checkbox"/>	No <input type="checkbox"/>	In House <input type="checkbox"/>	Sublet <input type="checkbox"/>
Headlight Recondition	Yes <input type="checkbox"/>	No <input type="checkbox"/>	In House <input type="checkbox"/>	Sublet <input type="checkbox"/>
Retexture Bumpers etc	Yes <input type="checkbox"/>	No <input type="checkbox"/>	In House <input type="checkbox"/>	Sublet <input type="checkbox"/>
A/C Gassing	Yes <input type="checkbox"/>	No <input type="checkbox"/>	In House <input type="checkbox"/>	Sublet <input type="checkbox"/>
ADAS Calibration	Yes <input type="checkbox"/>	No <input type="checkbox"/>	In House <input type="checkbox"/>	Sublet <input type="checkbox"/>
Chassis Measuring Equipment	Yes <input type="checkbox"/>	No <input type="checkbox"/>	In House <input type="checkbox"/>	Sublet <input type="checkbox"/>



Parts Suppliers

Provide details of suppliers that are not on parts pricing portals
Please print as many copies of this page as required

Supplier Name: _____

Dealer Parelle Wrecker

Phone: _____

Email: _____

Make: _____

Make: _____

Make: _____

Make: _____

Make: _____

Make: _____

Supplier Name: _____

Dealer Parelle Wrecker

Phone: _____

Email: _____

Make: _____

Make: _____

Make: _____

Make: _____

Make: _____

Make: _____

Supplier Name: _____

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Phone: _____

Email: _____

Make: _____

Make: _____

Make: _____

Make: _____

Make: _____

Make: _____

Supplier Name: _____

Dealer Parelle Wrecker

Phone: _____

Email: _____

Make: _____

Make: _____

Make: _____

Make: _____

Make: _____

Make: _____



Responsibilities

Estimate Solutions will provide a remote estimating service.

The Customer will provide all necessary logins and access to essential software.

The Customer will provide clear and detailed photos as per the provided image template.

The Customer will provide email notification for commencement of services, including:

- Notification of estimate to be completed
- Notification of digital repair authority
- Notification and copy of repair authority to be processed
- Notification of supplementary estimate to be completed
- Notification and copy of supplementary repair authority to be processed

There is no requirement for the Customer to provide an allocated or minimum number of estimates.

The Customer acknowledges that it is their responsibility to ensure the accuracy of supplied vehicle repair methods.

The Customer acknowledges that it is their responsibility to repair all vehicles in accordance with manufacturer and industry standards.

Privacy & Data Handling

Your personal information will not be shared, sold, rented, or disclosed to any party outside of Estimate Solutions.

Any information and login details provided to Estimate Solutions are accessed only for estimating purposes and are stored securely on a password-protected device.

By completing this form, you acknowledge and agree that:

1. Estimate Solutions uses the information provided solely for the purpose of preparing estimates on your behalf.
2. You (the Customer) are responsible for providing secure access to your estimating systems, including logins, permissions, and any required user accounts.
3. All data stored within your estimating platforms (e.g., iBodyShop, AudaNet, CrashZone, PartsCheck, or similar) remains the responsibility of those software providers and is governed by their own privacy and security policies.
4. Estimate Solutions does not host, store, or control the security of your cloud-based estimating systems and is not liable for any data breaches, loss, unauthorised access, or privacy issues occurring within those platforms.
5. Estimate Solutions takes reasonable steps to handle your information securely; however, ultimate responsibility for system security, user access, and data protection within your software lies with you (the Customer) and the software provider.

Period of Engagement

This engagement will start upon acceptance of the terms of engagement by The Customer as noted by execution of this form. Estimate Solutions will provide remote estimating services for a period of **3 months** from **date of execution** of this form.

This agreement will continue on a month-by-month basis after expiration, unless written notice is provided.

This agreement can be terminated by either party with 7 days written notice.



Payment Terms

Rates will be charged as set out in the attached pricing schedule.
Estimate Solutions will provide a weekly invoice for completed estimates.
Payment is **strictly 7 days** from date of invoice.

Execution

I/We “**The Customer**” agree to all the terms & conditions noted in this agreement.

Authorised Representative Name: _____

Position/Title: _____

Authorised Representative Signature: _____

Date: _____

I/We “**Estimate Solutions**” agree to all the terms & conditions noted in this agreement.

Authorised Representative Name: _____

Position/Title: _____

Authorised Representative Signature: _____

Date: _____

Email a copy of the completed **Client Engagement Form** to
estimate.solutionsptyltd@gmail.com.

Our team will be in contact once the form is received.